

Job Title : Outreach Worker
Reporting To : Programme Manager
No. Of Vacancies 10
Location : Dadar, Maharashtra

The Organization is a section 8 company registered under the Companies Act 2013 (earlier section 25) in India, working for bringing sustainable changes in the lives of children living alone or at risk on the streets.

The Organization endeavours to ensure that each child living or passing through the railway stations that our organisation works with, is offered a comprehensive recovery and reintegration programme which is rights based and ensures safety, well-being and permanence.

Job Purpose:

This position is responsible for conducting 24/7 outreach on a rotation basis to reach out to the children who need care and protection at and around transport terminals (road transport and railways). He/she is expected to establish a very good working relationship with Railways/ transport officials and other stakeholders.

Roles and Responsibilities:

- Responsible for conducting 24/7 outreach in the transport terminals and contacting children who are missing, separated, un-accompanied by adults or runaway and in need of care and protection.
- Respond to the immediate needs of children such as food, medicine, or shelter.
- Help children to feel comfortable and safe, motivate them to come to the Child Help Desk.
- Ensure child information is entered in registers such as (Daily Diary or station diary Entry) at GRP/ RPF station and receive the acknowledgement.
- Ensuring basic documentation of the children outreach.
- To work closely with the Child Protection System and institutions established under the Juvenile Justice (Care and Protection of Children) Act, 2015 and Mission Vatsalya, e.g. District Child Protection Unit (DCPU), Child Welfare Committee (CWC), Child Helpline and Child Care institutions (CCIs).
- Ensure responsible handover to fellow outreach worker while shift change.
- Networking with stakeholders on railway platforms viz. Station Manager, Government Railway Police (GRP), Railway Protection Force (RPF), vendors, porters, etc. and organize stakeholder meetings and events, as per requirement.
- Organise awareness programme for the stakeholders and children on various issues at and around railway station.
- Escorting the children for restoration process (need basis) and conducting follow up in coordination with the Follow up and reintegration officer.
- To report any Child safeguarding concerns as per the organisational Child Safeguarding Policy reporting procedures.

Expected competencies:

- Graduation/Diploma in any stream. Graduates in Social Work will have an added advantage.
- Minimum 1-2 years of relevant work experience in development field preferably with prior experience in working with children.
- Experience of working in outreach and engagement, particularly with vulnerable/disadvantaged groups.

- Basic knowledge of child protection issues and laws will be an added advantage.
- Basic computer knowledge is an added advantage
- Hard-working, reliable and professional, able to manage a varied and challenging workload and work well both as part of a team and alone.
- Strong communication skills including presenting, facilitation and relationship building and Proficiency in Hindi (both verbal & written)
- Experience of working with a variety of different stakeholders
- Proficiency in English (written & verbal) will be an added advantage

Expected attitude:

- Commitment towards working on the cause of children in difficult circumstances
- Conduct yourself in accordance with the rules of 'Child Safeguarding Policy' and 'Code of Conduct Policy' in your Professional and Personal life-which includes reporting suspicions of child abuse or any breach of these policies
- Sensitive to the rights of children, especially on child protection and gender issues
- Flexibility and ability to work in a team and on shift basis.
- Sense of balance and ability to work under pressure

Compensation offered:

The offer made to the selected candidate shall be commensurate with qualifications, experience and salary history.

Interested candidate please share your resume at:

contact@pmspl.net.in